



Human Race Withdrawal Policy

From the moment we begin to organise an event, we start to incur costs. Your entry fee is invested into the cost of staging the event – everything from barriers to toilets, from printing to safety pins, from race numbers to marketing and the VAT man. Organising any event requires a considerable amount of forward planning, risk and expense. Our withdrawal policy reflects this and is as follows:

Credits will be issued after the event and as follows:

- Notification dated 8 weeks (61 days) or more before the event = 50% credit
- Notification dated 4 weeks to 8 weeks (30 to 60 days) before event = 20% credit
- Notification dated less than 4 weeks (29 days) before event = nil credit

Race entries are NOT transferable to any other person or any other event. Any change to the data held on the computer system requires considerable time and cost in administration.

Notify Human Race Events in writing by email or by post. Date of withdrawal is date of the email or as postmarked on the envelope. Telephone messages are not acceptable.

Send your email to: withdrawals@humanrace.co.uk Please give your full name and the event you are withdrawing from.

Or by post to:

'Withdrawal (name of event)',
Human Race Events
12 Southcote Avenue
Surbiton
Surrey
KT5 9JW

Distance Selling Regulations:

Merchandise orders are governed by the Distance Selling Regulations which allow every customer the right to cancel their merchandise order within 7 working days of placing the order. This cancellation right does not extend to race entries.

Race Mementos:

Race mementos given to competitors on the day of the race cannot be made available to anyone who fails to turn up or who has withdrawn from the event.